

لخدمات الضيافة
Hospitality Services

الماسية
almasiah





About US



The cumulative experience of Mashariq Al-Masiah has been built over decades, during which the Tiwafah profession has witnessed significant development and organization. Since the company's founding, it has recognized the importance of having qualified personnel who have had the honor of serving visitors to the Holy Mosques over these decades.

Mashariq Al-Masiah has endeavored to building a professional team in the field of serving pilgrims and Umrah performers. In all of its operations, the company has adopted a comprehensive quality management system as a strategic approach to improving the level of services provided. Alongside its care about its customers and the understanding that their arrival at the Two Holy Mosques is their dearest wish, the team's focus on expressing happiness, hospitality, and rapid responsiveness is the company's top priority, believing in the honor of this service and a commitment to the company's culture.

Mashariq Al-Masiah seeks to provide an integrated system of services provided to pilgrims and Umrah performers. Recently, Mashariq Food Factory has been established to produce sterile and ready-to-eat meals with a production capacity of more than 25 million meals.

The company works actively and in collaboration with our partners to adopt initiatives that are in line with the service program of the guests of Al-Rahman and the vision of the Kingdom (2030) in order to play a vital role in enriching the experience of pilgrims and Umrah performers and presenting an honorable and civilized image of our Kingdom.



وزارة التجارة
Ministry of Commerce

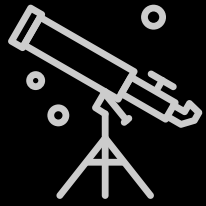
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وزارة الحج والعمرة
MINISTRY OF HAJJ AND UMRAH

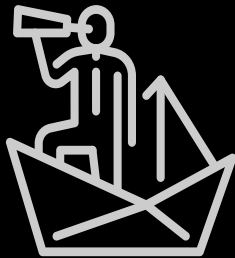
تصريح رقم: 12





Company's Vision

Offer services to the guests of Al-Rahman, ensuring a peaceful and serene environment to make their Hajj journey the most beautiful and memorable experience.



Company's Mission

Interact with all elements of the Hajj system in order to provide distinctive hospitality with high standards that meet the needs of the guests of Al-Rahman and enrich their experience by raising the efficiency of workers, developing procedures, and finding sustainable financial resources to achieve integration in the services provided.

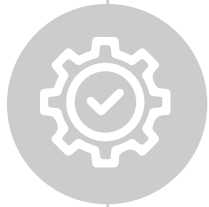




Company Goals

- Maintaining the provision of distinguished services of high quality for pilgrims and Umrah performers that keep up with international standards.
- Diversifying and providing a broader range of services that cater to the different categories of the guests of Al-Rahman.
- Expanding the effective use of technology solutions for all services provided to the visitors of the Holy Mosques.
- Expanding the scope of services and targeting new markets.
- Promoting partnerships with all elements of the Hajj system to improve services

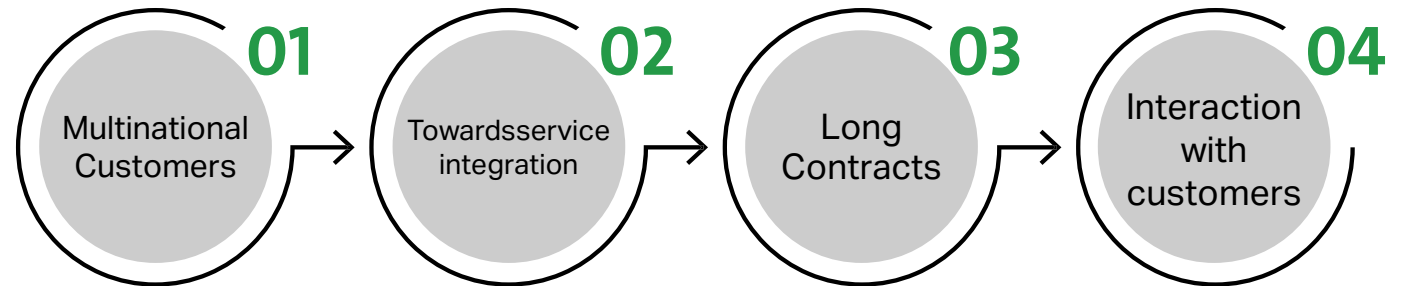




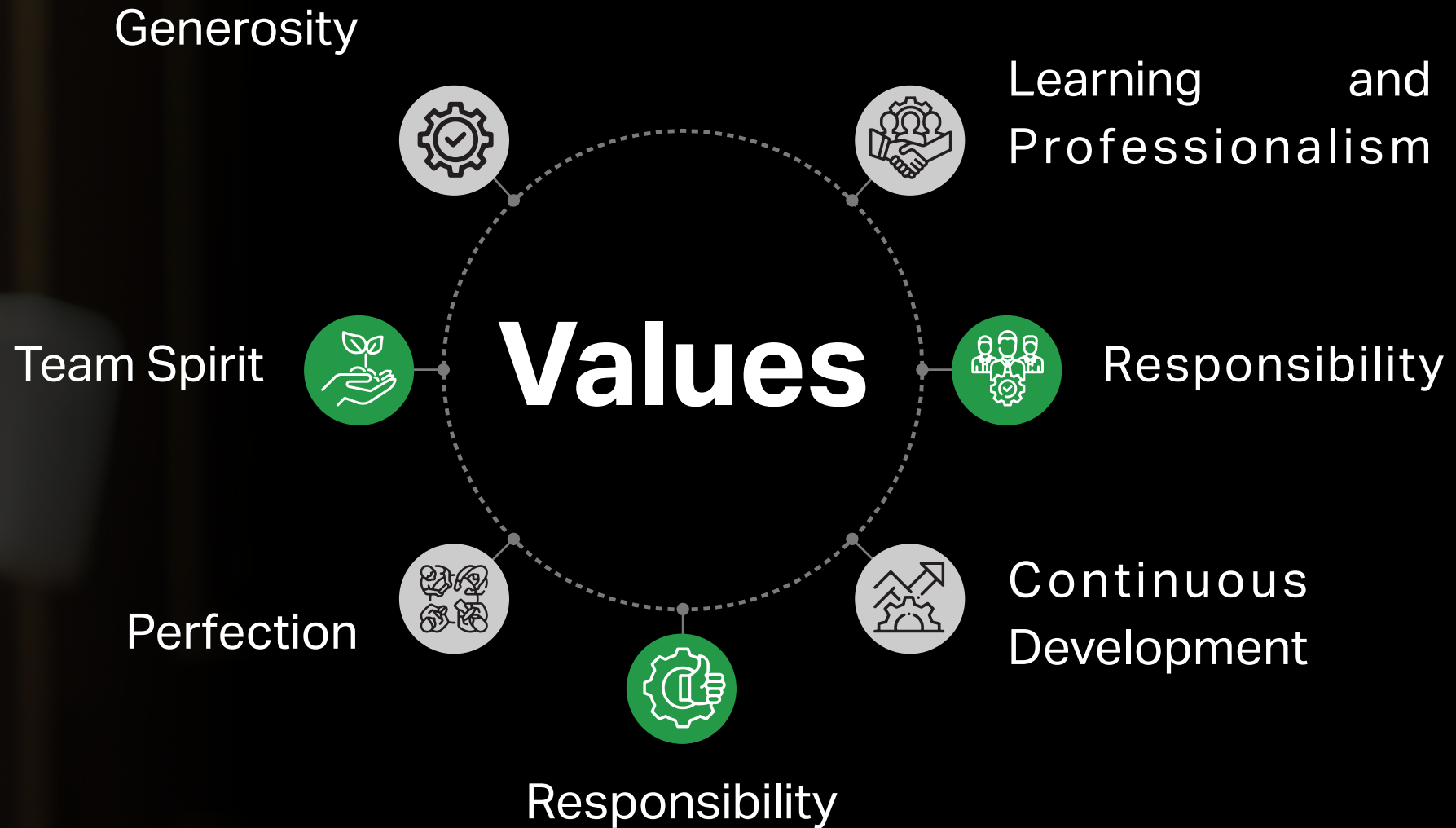
Why US?

Mashariq Al-Masiah Company has a distinctive geographical spread due to its multinational customers in nine countries.

It also has the capability to cover most of the series of services provided to pilgrims and Umrah performers, as well as having one of the largest factories to produce sterile and ready-to-eat meals. Mashariq Al-Masiah has been able to win contracts for several years to confirm the confidence that its customers place in the company within its long-term strategy.









Board of Directors



علي بن حسين بندقجي

رئيس مجلس الإدارة



محمود بن عقيل دمنهوري

مستشار عام الشركة



بندر بن عبدالرحمن دمنهوري

نائب رئيس مجلس الإدارة

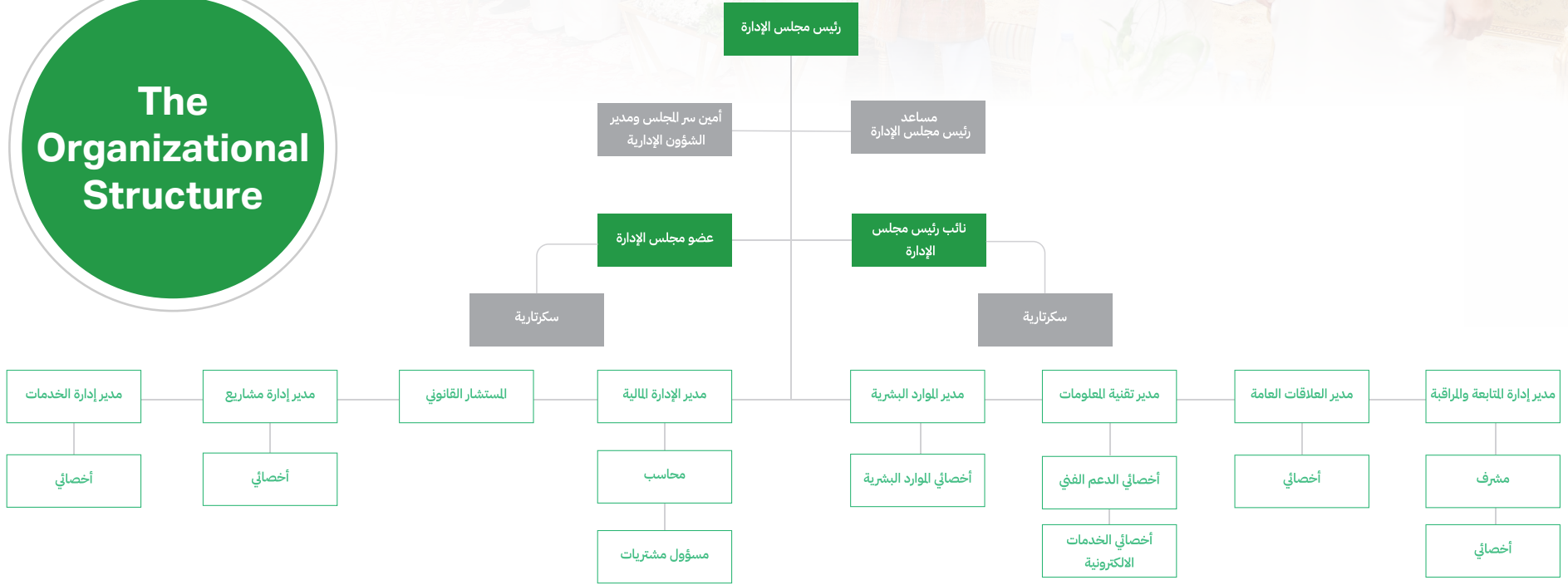


عماد بن فيصل فطاني

عضو مجلس الإدارة



The Organizational Structure





Number of
Countries

9



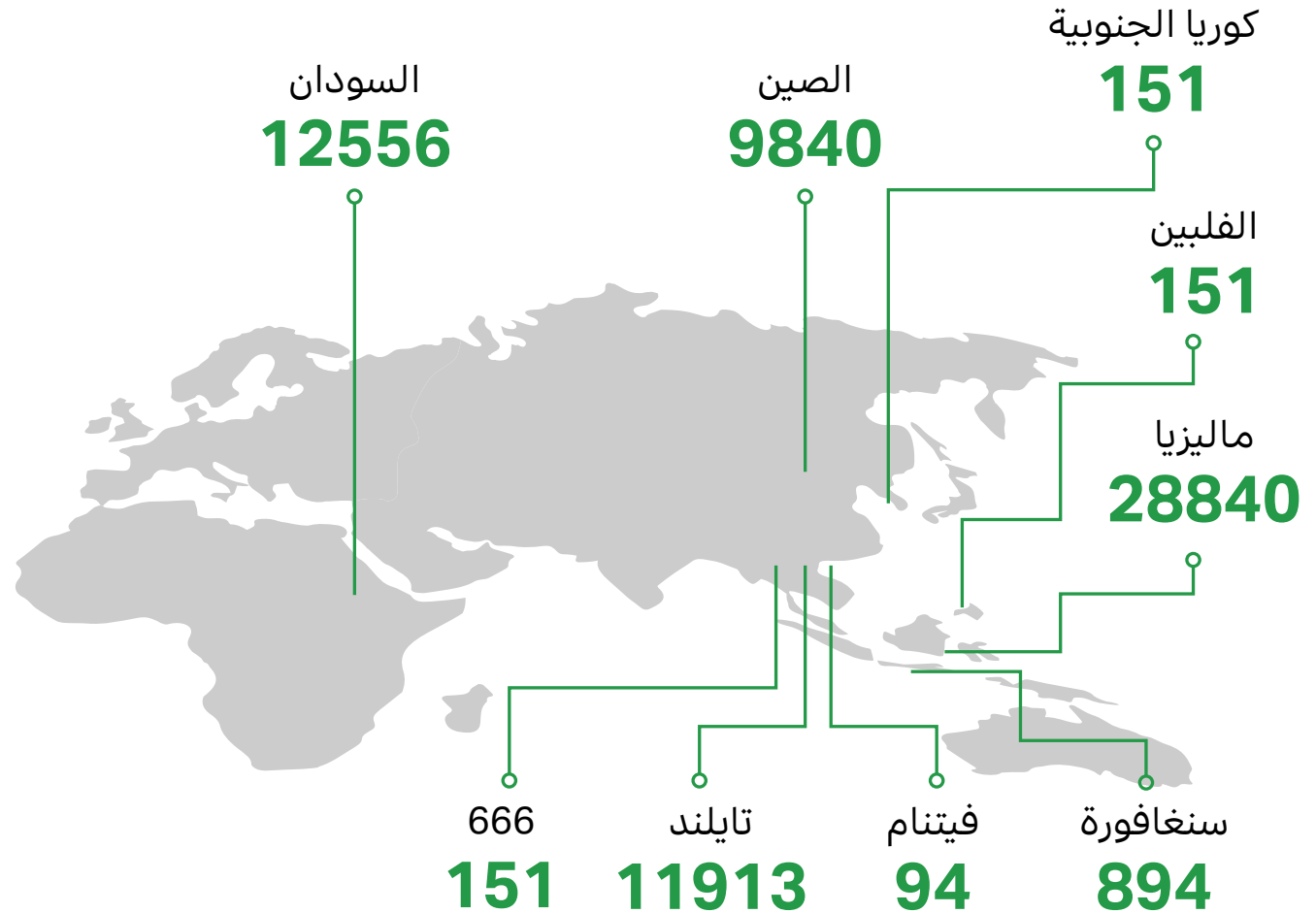
Number of
Pilgrims

72,544

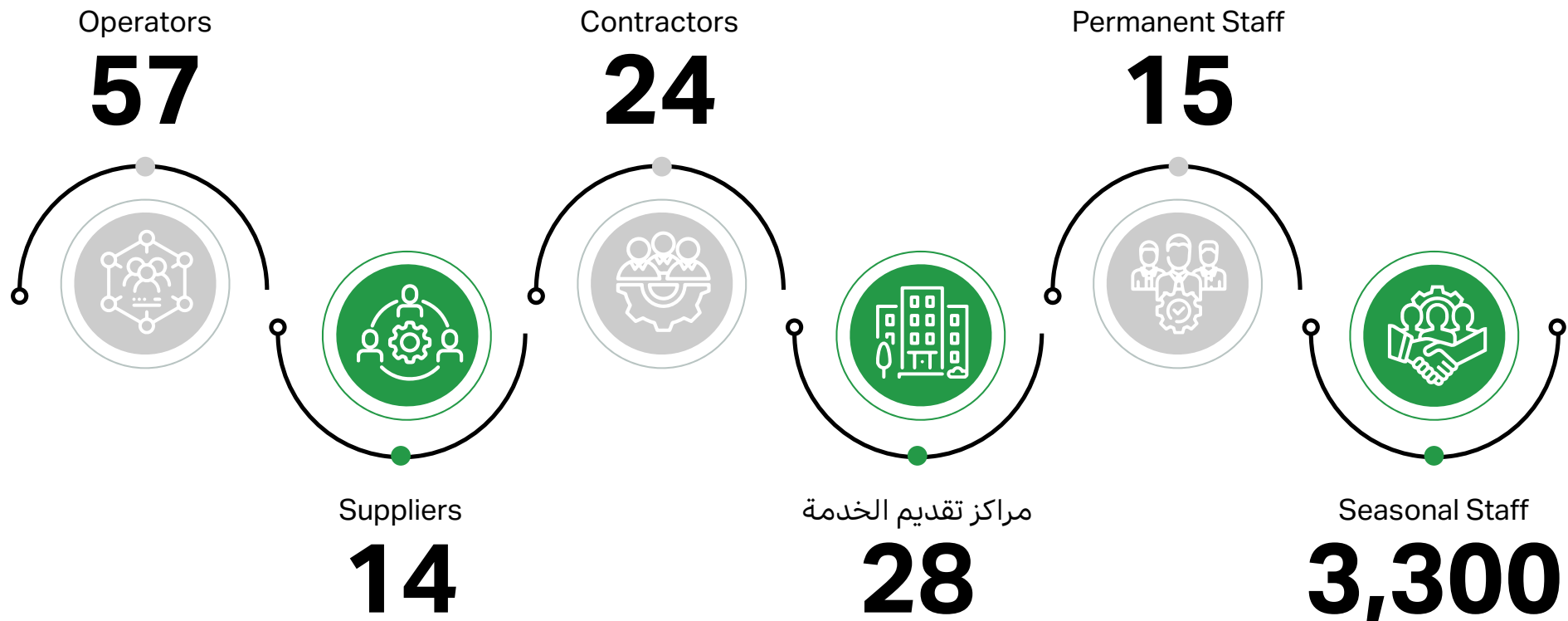
We had the honor to serve

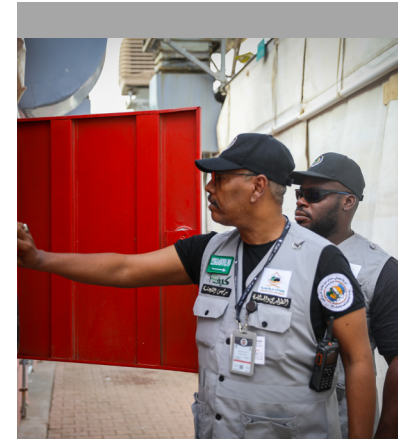
72,758

pilgrims in the season 2023

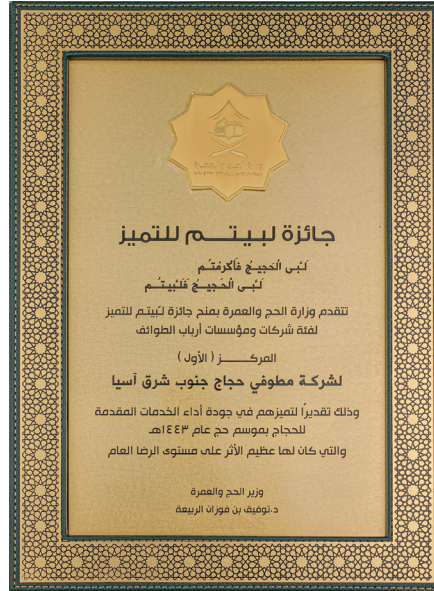


Main Business Network





Certificates and Awards



Labbitom Excellence Award for Hajj 2023

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Third Ring Rd, Al Khalidiyyah

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